Georgia SoftWorks
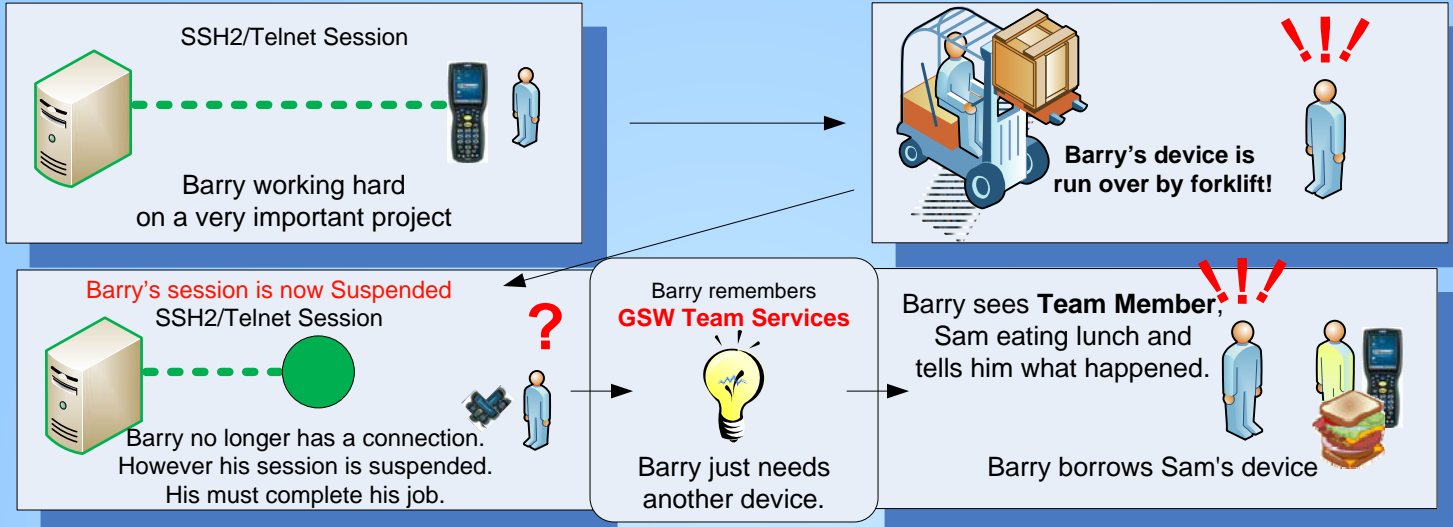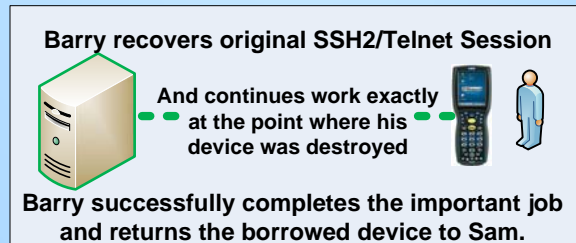# GSW UTS - Team Services: Recover Example

Georgia SoftWorks Team Services **Recover** allows the session to be recovered as the exact point where the session was disconnected. Work in progress can be quickly resumed.

SSH2/Telnet Session

Barry working hard
on a very important project

**Barry's device is
run over by forklift!**

Barry's session is now Suspended
SSH2/Telnet Session

?

Barry no longer has a connection.
However his session is suspended.
His must complete his job.

Barry remembers
GSW Team Services

Barry just needs
another device.

Barry sees **Team Member**,
Sam eating lunch and
tells him what happened.

Barry borrows Sam's device

1 Suspended
SSH2/Telnet Session

Barry connects to
server

Team Services
RECOVER
steps

2 Suspended
SSH2/Telnet Session

Barry uses **TEAM Services** to Identify
and **Recover** the original session.

EMPOWER
the Mobile Device User
to
Increase Productivity

Barry recovers original SSH2/Telnet Session

**And continues work exactly
at the point where his
device was destroyed**

**Barry successfully completes the important job
and returns the borrowed device to Sam.**

**RECOVER A
SESSION
In
Less Than A Minute**

➡ **How long did it take? After obtaining the device, under a minute.**

➡ **Did the system administrator need to get involved? No, User collaboration is more efficient.**

➡ **How Many People Had to Get Involved?**
Barry just had to obtain another device. In the example above, one – Sam. However, zero if Barry had access to another device. He could have even used the forklift truck mount device if available.

➡ **Did it require complex or difficult steps?**
No, not at all. 1.Connect, 2.Bring up team services, 3. Select Recover, 4. Identify Session, 5.Recover Session

➡ **Instead of the device being destroyed, would it work if**
- Barry's batteries went dead, could he have got new batteries, recovered the session and continued with his same device. Yes
- Barry's batteries went dead, could he have still borrowed Sam's device? Yes
- There were network problems with the device? Yes

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