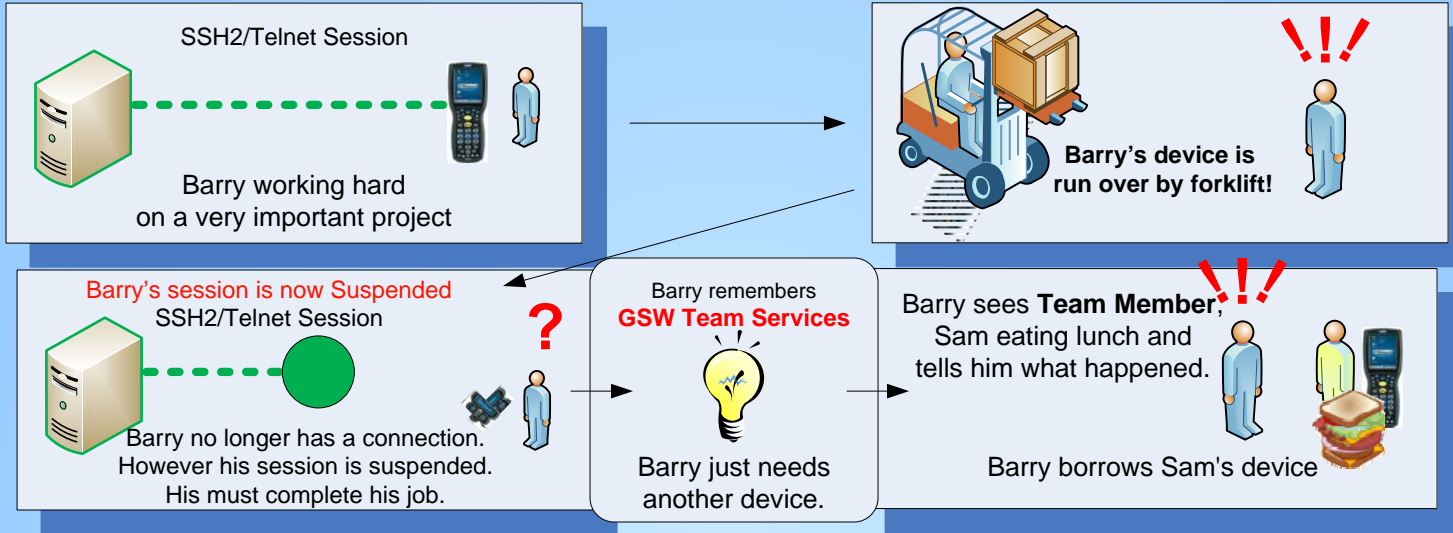
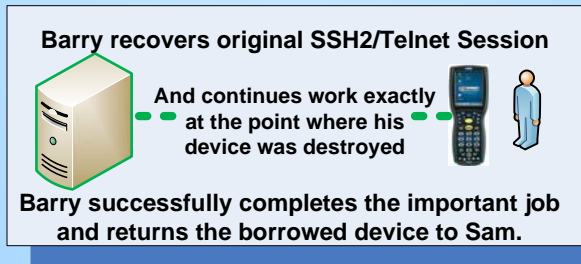




Georgia SoftWorks Team Services **Recover** allows the session to be recovered as the exact point where the session was disconnected. Work in progress can be quickly resumed.



**EMPOWER the Mobile Device User to Increase Productivity**



**RECOVER A SESSION In Less Than A Minute**

- ➔ **How long did it take? After obtaining the device, under a minute.**
- ➔ **Did the system administrator need to get involved? No,** User collaboration is more efficient.
- ➔ **How Many People Had to Get Involved?**  
Barry just had to obtain another device. In the example above, one – Sam. However, zero if Barry had access to another device. He could have even used the forklift truck mount device if available.
- ➔ **Did it require complex or difficult steps?**  
No, not at all. 1.Connect, 2.Bring up team services, 3. Select Recover, 4. Identify Session, 5.Recover Session
- ➔ **Instead of the device being destroyed, would it work if**
  - Barry's batteries went dead, could he get new batteries, recovered the session and continued with his same device. **Yes**
  - Barry's batteries went dead, could he have still borrowed Sam's device? **Yes**
  - There were network problems with the device? **Yes**