



# Georgia SoftWorks Subscription Plan

- ✓ Access to Free version upgrades
- ✓ Reduced administrative time
- ✓ Session Upgrades at a savings
- ✓ Priority Technical Support
- ✓ Renewable at the end of plan

## Features and Benefits

### **Unlimited Access to updates and new releases**

- You may install and run any version of the software that has a release date prior to the Subscription expiration date.
- Download and install updates and new releases at any time.
- Without the Subscription a Version Upgrade will cost is 50% to 90% of the original license cost.

### **Priority Technical Support**

- Your inquiry to GSW Technical Support is placed at the top of the Technical Support queue.
- Voicemail to GSW Technical Support is monitored during GSW off-hours.
- Remote Technical Support Service provided to Subscription holders via Citrix's GoToAssist.
- Valuable wait-time is reduced.
- Quicker response time to Subscription holders.
- High value without additional costs.

### **Reduced administrative time**

- GSW Subscribers are not required to interface with GSW to purchase or conduct upgrades of the software.

### **Renewable at the end of the plan**

- GSW Subscribers are notified of any impending expiration date and offered an opportunity to renew the Subscription prior to its expiry date. Requalification is not required.
- Your Purchase Order for renewal must be received by GSW prior to Subscription expiration.

### **Discounted pricing on Session Upgrades**

- Receive a \$100 discount on any purchase of a Session Upgrade to the license.
- The discount is applied to the amount that would be charged were you without a Subscription.

### **Qualifications for purchase**

- The Subscription must be purchased within 60 days of the initial license purchase.
- If no Subscription is purchased during this period or if the Subscription lapses for non-renewal you will be required to purchase a Version Upgrade in order to purchase or reinstate a Subscription.

*NOTE: Features and Benefits of the GSW Subscription Plan are subject to change without notice.*

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